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## Our Cancellation Policy

It is important for us to provide care in a timely manner to all of our patients. Missed appointments are costly to the practice, and take time away from others who are in need of services. It is important for us to be understanding and accommodating of individual circumstances and situations, however no shows and late cancellations are not acceptable.

Failure to show up to your dental appointment not only compromises your health, but it inconveniences other patients who may have requested an office visit during your scheduled time.

Our automated system will make several attempts to confirm your appointment with either a text message, email, home telephone call or a combination of all three. This will give you the opportunity to modify or change a scheduled appointment well in advance. Please make sure we have your most current information to receive these messages.

Unless it is last minute emergency, our office requires 24 hours advance notice to modify date or cancel an appointment. Failure to do so will result in a \$50 fee per hour for the missed time. This fee is NOT covered by insurance. This money will be matched by Benchmark Dental and donated to the Kawasaki Kids Foundation.

If you are a no show / no call to your dental appointment we will not be able to reschedule any future appointments.

We value all our patients and thank you in advance for your consideration and attention to this important matter.

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Signature of Patient:

Date: